**Meskerem Debeb Healthcare Data Analyst**

*mesku9@gmail.com*• [*https://www.linkedin.com/in/meskerem-debeb-2ab8a4a0*](https://www.linkedin.com/in/meskerem-debeb-2ab8a4a0) *(206)-822-9539*• *Lynnwood, WA*

Detail-oriented and skilled professional with hands-on experience in gathering, organizing, analyzing, and interpreting data to derive accurate results. Instrumental in conducting detailed research using the best techniques to accomplish business objectives. Adept at streamlining processes and operations in line with action plans to ensure a seamless flow of work. Record of success in resolving complex issues, delivering quality service, developing reports, and coordinating with team members. Possess in-depth knowledge and understanding of business intelligence and healthcare informatics. Articulate communicator, able to cultivate strong relations at all levels of the organization. Proficient in Microsoft Office Suite, Tableau, PowerBI, SQL, EHR (PointClickCare), EPIC, and IBM. Fluent in Amharic and English. ***Areas of Expertise include:***

|  |  |  |
| --- | --- | --- |
| * Data Gathering & Analysis | * Healthcare Informatics | * Business Intelligence Skills |
| * Program Management | * Research & Analysis | * Team Leadership |
| * Process Improvement | * Data Analytics | * Problem Resolution |

**Education & Professional Development**

**Bachelor of Applied Science (BAs), Healthcare Informatics,** Bellevue College, WA (2020)

**Classes in:** Electronic Health Records, Healthcare Informatics Project Management, Healthcare Analytics and Quality, Healthcare Data Visualizations, Usability, and User Center Design

**Bachelor of Arts (BA), Humanities & Teaching Languages,** DebreMarkos University, Debremakarkso, Ethiopia

Data Analytics, LinkedIn Learning, 7/2020 | Business Intelligence, LinkedIn Learning, 7/2020

Certified Nursing Assistants\Shoreline Community College, WA, 2017 | Foundations for Big Data Analysis, Coursera, 2020

**Professional Experience**

**Swedish Hospital** • Seattle, WA • 4/2020 to 7/2020

**Data Coordinator, OB Clinical Outcomes, Quality & Patients Safety, Intern**

Gathered, reviewed, and analyzed data for clinical databases. Liaised with the clinical providers and executive management to identify the most accurate data definition. Managed and defined service level agreements for all data sets in allocated areas of ownership. Defined and managed SLA for all data sets in allocated areas of ownership.

**Key Accomplishments:**

* Leveraged clinical expertise to actively monitor and report data on SMC OB patient populations, which included demographics, clinical information, treatment received, and outcomes.
* Formulated data warehouse plans for a product or a group of products.

**Sunrise of Edmonds** • Lynnwood, WA • 11/2018 to Present

**Care Manager**

Head a team of five professionals supporting 32 patients with personal care. Facilitate and execute activities for physical and mental health. Distribute routine medication to the patients. Establish positive communication with the providers and work as a team to achieve combine goals. Coordinate with the front and back office staff to meet the needs of providers and patients. Plan and take new initiatives, when needed. Analyze external and internal environment to develop opportunities for new revenue streams.

**Key Accomplishments:**

* Maintained positive communication with providers and workers to work as a team.
* Safeguarded all medical records using electronic health records (EHR) for future use.

**Seattle Biomat** • Seattle, WA • 12/2017 to 10/2018

**Plasma Donor Technician**

Screened and tested more than 45 donors in every shift to check weight, temperature, protein level, and blood pressure. Performed processing of plasma for 25+ donors per shift. Ensured compliance with all confidentiality and safety procedures.

**Key Accomplishment:**

* Delivered excellent customer service to plasma donors, ensuring complete satisfaction.

**Sears Holding Company** • Seattle, WA • 12/2016 to 12/2017

**Salesperson**

Performed multiple tasks, such as opening/closing cash register and submitting cash discrepancies to the loss prevention team. Checked credit history of customers applying for the store credit card as well as managed all confidentiality procedures. Conducted surveys based on customers’ past purchases to identify the new target audience.

**Key Accomplishments:**

* Attained a five-star customer satisfaction rating for resolving customer disputes promptly.
* Commended by the management for improving 8% sales during holidays.

**Ethiopia Broadcasting Corporation** • Addis Ababa, Ethiopia • 4/2013 to 5/2016

**Senior Program Coordinator**

Worked in the country’s oldest and largest broadcasting station with more than 3,000 employees. Edited more than 50 videos as well as created 10 documentaries using VegasPro and Adobe Audition software. Oversaw employees and external consultants, delivering support as needed. Headed and completed the project within time and budget. Supervised six journalists in daily editorial meetings and allocated tasks for coverage. Checked the work before broadcasting to ensure a high-level of quality.

**Key Accomplishment:**

* Received commendation from the Ethiopian Deputy Prime Minister for excellent reporting.

**Ethiopia Broadcasting Corporation** • Addis Ababa, Ethiopia • 03/2011 to 03/2013

**Information Analyst**

Evaluated data to develop reports from EBC data warehouse. Identified and resolved new issues for continuous improvement. Collaborate with the management, clients, and suppliers to determine the type of data analysis.

**Key Accomplishment:**

* Analyzed data to fix issues and create reports using EBC data warehouse.

**Key Projects**

**Swedish Quality & Safety Division Reporting, Swedish Hospital, Seattle, WA, 2020**

* Used PowerBI to develop a report, aiming to prevent data loss from EHR system during the hospital’s Epic alignment.
* Executed SBAR format to analyze a situation and accordingly prepared SPIOC to build the report.
* Contributed to the expansion of data pipelines for improving throughput and providing near real-time data insights.
* Followed all internal best practices for scripts and data management.

**Visualization Citibike Trips with Tableau, Coursera, 2020**

* Imported data and prepared a detailed dashboard report.

**Health Dataset Visualization, Bellevue College, WA, 2019**

* Collected datasets from multiple sources to create a report using Excel pivot tables and dashboards.
* Developed and launched new data models in production.
* Improved data infrastructure to triage infra issues and drive to resolution.
* Developed and maintained SQL queries, scripts, and dashboards to track progress and operational productivity.
* Created analytical SQL queries, scripts, and dashboards to track progress or operational productivity.

**EMR Team Colocation, Bellevue College, WA, 2019**

* Spearheaded the healthcare data analysis project to optimize team colocation for Gartner.
* Carried out a detailed analysis and submitted a recommendation to hospital leadership, resulting in boosting team efficiency by 400%.
* Streamlined operational processes, improving work quality and productivity.